

LifeTecTM
QUEENSLAND
towards easier living



easyliving

LifeTec Quarterly Review

AUTUMN 2008

Welcome

Welcome to the first issue of the new look LifeTec Quarterly Review. In this special issue we are excited to share with you our plans and developments for 2008.

Much of LifeTec's focus in the last 12 months centred around operational best practice methods and determining growth strategies for the organisation. 2008 sees us put these growth strategies into action, and it is already shaping up to be a very interesting time for LifeTec, our clients and service delivery partners.

Our strategic plan encompasses two main approaches:

1. Increase client accessibility to LifeTec's services, and
2. Enter into new markets by offering additional services.

Detailed information on these strategies is contained within this newsletter. If you would like any further information about these developments, please feel free to contact myself or any of our team members.

The team at LifeTec also wishes Michele Barry, Executive Director, who is currently on maternity leave, and her husband Grant, all the best since the birth of their first child.

James Barrientos
Chief Executive Officer





LifeTec is coming to North Queensland

LifeTec plans to significantly improve access for North Queensland clients with its project for a new Townsville branch well underway.

Chief Executive Officer, James Barrientos said, "We are very excited by the opportunities and benefits this presents to both our clients and to our organisation. This new facility will enable us to greatly improve access to vital services to the region, as well as better allocate our resources. LifeTec clients will receive prompt services and continuity of care from local staff members."

A second LifeTec branch is an essential measure to create greater equity of client access to LifeTec's services across North Queensland and Cape York. As part of a feasibility study, a needs analysis of numerous factors was conducted including client requirements, levels of support from complementary organisations, and logistical infrastructure. After careful consideration, Townsville was selected as the ideal location to meet these needs.

In addition to improving client services, a second LifeTec branch would also improve operational and financial efficiencies. James said, "Coordinating FNQ trips from our Townsville branch, rather than Brisbane, will enable our existing team to meet the rapidly growing needs of the SEQ region, and other areas within the state. This initiative will also enable our Townsville team to better concentrate on local client requirements."

We take this opportunity to thank the department of Home and Community Care for their support of this invaluable FNQ project. LifeTec will continue its negotiations with several bodies to obtain the necessary financial backing for this project. We will keep you informed of developments and the opening date in future issues of the LifeTec Quarterly Review.

Extended opening hours

In another initiative to further increase accessibility to its clients, LifeTec is extending trading hours to include weekends.

LifeTec will now open Monday to Saturday, allowing working families a better opportunity to seek assistive technology solutions for their families and friends.

Saturday trading will commence 7 June 2008, 9am to 2pm.

We invite everyone to visit our Newmarket branch to browse the hundreds of assistive technology products on display.

We recommend a consultation with one of our health professionals to identify the best solutions for individual requirements.

Please phone 1300 885 886 for further information.



LifeTec.info: Access a world of possibilities

LifeTec.info is an extension of LifeTec's popular online Product Search service, which has been refined and tailored to provide more detailed, relevant and accessible information to health professionals.

The subscription-based service offers comprehensive listings for over 5000 assistive technology items, with each product file containing images, descriptions, dimensions (e.g. load capacity), price guide, supplier details, MASS SOA status, and standards compliance.

Subscribers will benefit from features not available on LifeTec's standard web search, such as the ability to select 'favourite' products, and then compare the features of multiple items side by side on a single page. With content updated daily, subscribers will have exclusive access to the most up-to-date, accurate information available on assistive technology products.

To see LifeTec.info in action, visit www.lifetec.org.au/training/subscriber/subscriber.htm and participate in the interactive training module. This tutorial demonstrates the range of products on offer, and the detailed search options available to find the exact match for clients' needs.

LifeTec.info subscriptions are available to both individuals and corporations. Please visit www.lifetec.org.au/home/register.asp or call us on 1 300 885 886 to discuss the best option for your needs.



Calendar

Visit our website for an up to date list of up and coming professional development workshops and presentations. Click on the presentation for more details and booking options.

For more information or to request a display or community talk, email us at mail@lifetec.org.au or telephone 1300 885 886 (Queensland residents) or 07 3552 9000.



Acknowledgement of funding



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